

# Angus Neil Robinson

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(+27)824510106; ID 8205185107080 (South African);  
[angus@fairhaven.za.net](mailto:angus@fairhaven.za.net)

## SUMMARY

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I am a 34-year-old married geek who is passionate about learning how things work, problem solving and troubleshooting, as well as working with Open Source systems. Originally, I trained as a Linux Systems Administrator. During my 17-year IT career, I have worked as a Systems Administrator for about four years and it still remains my primary interest. I work well in a team but also perform very well when working remotely or independently. In my spare time I enjoy walking my dog, working with networks and operating systems, and testing new technologies on my servers.

## SKILLS

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**Operating Systems:** Linux, Debian, Ubuntu, RedHat, CentOS, FreeBSD, OpenBSD, Windows 7, Windows Server 2008, Window Server 2012.

**Programming Languages:** Bash, HTML, CSS, Python (read) and PHP (read).

**Also proficient in:** Remote access support, systems analysis, data backup and recovery systems, wireless technologies, internet access, setting up and maintaining FTP servers, performance testing, security analysis, cPanel, Mikrotik, Apache, Postfix, Exim, MySQL, Proxmox, Virsh, Freeradius, Tomcat, Postgres replication, Nagios, RH Satellite, Spacewalk, IPtable, NIS, Samba and VPN configurations.

In addition, I am an excellent problem solver and refuse to give up without finding a solution. I also have excellent customer service skills and good email and phone etiquette. Other qualities I possess include drive, tenacity, loyalty and steadfastness.

## CERTIFICATION

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Udemy course in Shell scripting: Discover how to automate command line tasks  
Date Obtained: May 14 2016  
Certificate Number: UC-E4QOBOY1

RedHat Certified System Administrator (RHCSA)  
Date Obtained: July 02 2010 (expired)  
RedHat Number: 100-194-968

## WORK HISTORY

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**NOC Administrator**, September 2015 to Present

**Web Africa Networks** (Cape Town, South Africa)

Specific Job Responsibilities:

- Maintaining Windows and Linux back ups
- Deploying new virtual services
- Assisting clients with server queries, troubleshooting websites, cPanel migrations, cPanel troubleshooting and e-mail troubleshooting (service side)
- Providing second line support for clients
- Assisting first line support with advanced troubleshooting
- Fixing client VPSs and dedicated servers
- Troubleshooting shared servers after hours

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**Systems Administrator**, August 2014 to August 2015

**Kingsley Technologies** (Cape Town, South Africa)

Specific Job Responsibilities:

- Maintained network and server infrastructure
- Maintained and deployed Linux servers
- Maintained and set up backup solutions using bash scripts and rsync, as well as Proxmox
- Set up and maintained Samba PDC
- Resolved client queries and escalations in a timely fashion
- Liaised with up-stream providers to resolve network and offshore server issues
- Maintained server infrastructure
- Maintained server software updates
- Maintained Mikrotik wireless network, for office Internet and Point 2 Point clients
- Maintained office network and in-house servers in an AD environment
- On call 24/7 for SLA clients and ensured SLA times
- Only administrator working on and responsible for 40+ servers
- From June to September 2015 I worked for Kingsley as a consulting systems administrator

**IT Support Facilitator**, March 2013 to February 2014

**RUMEP (Rhodes University Maths Education Project)** (Grahamstown, South Africa)

Specific Job Responsibilities:

- Maintained Windows XP/7 desktops and backups for RUMEP and St. Peters Building (RUMEP, ISEA, DSAE) and some rural clusters (i.e. municipal computer labs at rural schools)
- Assisted with general IT related troubleshooting for St. Peters Building (RUMEP, ISEA, DSAE)
- Designed and implemented the intermediate computer course work for rural maths teachers
- Taught and facilitated the beginners computer course for rural maths teachers

**Technical Support Specialist**, August 2011 to March 2013 (also July 2005 to February 2009)

**Imagnet Internet Services** (Grahamstown, South Africa)

Specific Job Responsibilities:

- Effectively handled customer queries relating to Dial-Up, ADSL and Hosting
- Assisted customers with issues relating to Windows, Linux & FreeBSD
- Liaised with various up-stream providers to help resolve issues as quickly as possible

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**Systems Administrator**, April 2009 to February 2011

**PayPoint.net** (London, United Kingdom)

Specific Job Responsibilities:

- Built and deployed new servers to go live, ensuring that they worked to optimal proficiency
- Maintained 80+ Servers, ensuring they were up-to-date and operational
- Created release procedures for deploying code to live systems
- Deployed code in staging environment, deployed the code on to the live systems
- Created and maintained bash scripts that connected to the various banks and settled transactions
- Maintained the Satellite Server for effective deployment of packages and installing OS
- Setup and maintained Web Servers
- Setup and maintained external Nagios servers across geographies
- Maintained the technical support and system administrator wikis
- Maintained the security of the systems, generated reports of any security breaches
- Maintained the Mail gateways – Postfix and Mail servers – IMAP, Sendmail, Cyrus
- Maintained the OpenVPN server for the developers to access the development network
- Maintained Windows and Linux Desktops
- Maintained the financial Windows Servers
- Deployed code into staging environments and tested code
- Monitored server logs and settlement logs daily
- Added new system administrators to the staging and live networks
- From Oct. 2009 to Nov. 2009, I was the only system admin employed
- In Dec. 2010 I gained the title of security officer.
- Maintained IPtables firewall rules
- Monitored security logs
- Implemented OS upgrades
- Recorded and reported security breaches

**IT Consultant**, 2003 to 2015

**Freelancing**

Specific Job Responsibilities:

- Assisted clients in resolving IT issues related to internet connectivity, wireless networking and OS reinstalls
- Diagnosed and Repaired client PCs
- Set up Windows 2000 Server & networking in a Rhodes University computer lab (2004)
- Assisted Fuxe Digital in sourcing a hosting company and setting up Ubuntu server in the cloud with Ruby on Rails environment (2013)
- Setup, maintained and developed web servers and email servers in the cloud for Fairhaven Technologies and Sargus Technologies
- Setup, maintained and secured servers for Lateral Tech

References available upon request.